



# **AGENDA**

- Chair Remarks
  - Vote: Approve March 22, 2024 Meeting Minutes
- CEO Report
- FY25-FY27 Framework
- FY25 Business Plan and Budget Discussion
  - Global Travel and Tourism Landscape
  - Objectives
  - Marketing Plan
  - Summary Budget
  - Vote: Approval of the FY25 Business Plan and Budget
  - Vote: Board Committees

#### Current Year Report

- o FY24 YTD Financials
- FY24 Metrics Dashboard
- o Launch of Partner Success Portal
- Consumer Campaign Updates
- Content / Go USA TV
- o Recent Industry Platforms
- Trade Activity
- o Travel Week U.K. and Europe Preview

- Call Meeting to Order
- Welcome Fred Dixon as President and CEO
- Vote: March 22, 2024 Meeting Minutes



- First 100 Days
- FY25 Business Plan Overview

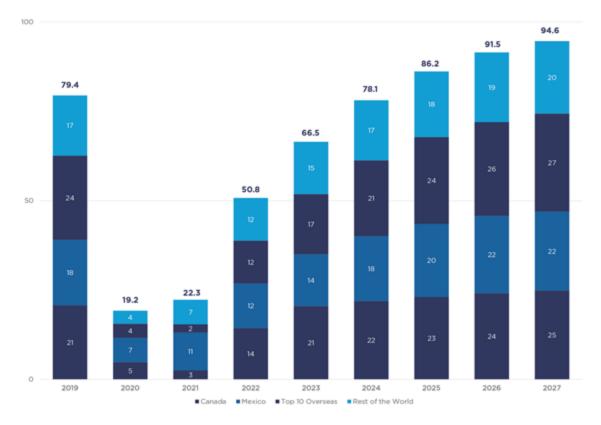




# Visitation Goal: Expected to Surpass it by 2026

#### U.S. INBOUND TRAVEL

(IN MILLIONS)



Note: The top 10 overseas markets are based on actual visitation data from 2023 and include the U.K., Germany, India, Brazil, South Korea, France, Japan, China, Italy, and Australia.

## **PATH TO 2027 VISITATION GOAL**

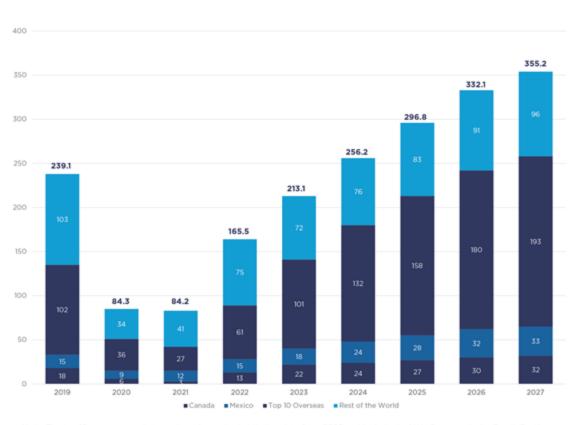
- Top 12 markets
  - Represent 80% of total U.S. visitation
  - o Projected to add **22.7 million** visitors in 2027
- All other markets projected to add an additional 4.6 million in 2027



# Spending Goal: Expected to Surpass it by 2025

#### INTERNATIONAL VISITOR SPENDING IN THE USA

(IN BILLIONS USD)



Source: Brand USA calculations based on U.S. Department of Commerce, BEA, Tourism Economics, June 2024

Note: The top 10 overseas markets are based on actual visitation data from 2023 and include the U.K., Germany, India, Brazil, South Korea, France, Japan, China, Italy, and Australia.

## PATH TO 2027 SPENDING GOAL

- Top 12 markets
  - Represent 60% of total U.S. spending in 2023
  - o Projected to add **\$109 billion** in spending by 2027
  - o CAGR 16.7%
  - Share in total spending will increase to 66%
- All other markets projected to add an additional \$35 Billion by 2027
  - o CAGR 9.2%



## MARKET PRIORITIZATION MODEL

#### Three-stage process

- 1. Tiering of Markets
- 2. Market Grouping by Market Objectives
- 3. Alignment of Market Categories and Objectives

#### **Key Variables Considered:**

- Market Dynamics: Size, growth, and accessibility.
- Visitor Value: Average spending and purchasing power.
- Market Risks: Volatility and potential downturns.
- **Brand USA Legacy:** Historical marketing investment and/or presence (in-market representation).

#### How it works:

- Model scores and ranks these factors to categorize markets both into tiers and market objectives categories
- Flexible assessment on an annual basis or for the entire three-year plan based on evolving circumstances

## **TERMINOLOGY**

## BRAND USA LEGACY

Refers to the historical investment and presence of Brand USA in various markets, encompassing past initiatives, partnerships, and in-market representation aimed at promoting U.S. travel and tourism.

## **CATEGORIES**

Markets are methodically ranked and categorized based on their performance, considering various factors such as macroeconomic indicators, historical visitation and spending trends, as well as projections for future market dynamics.

# MARKET OBJECTIVES

Within the context of market prioritization, define the specific outcomes Brand USA aims to achieve within each identified market. These objectives provide a focused perspective, enabling a market evaluation through the company's lens and aligning efforts to optimize both market performance and strategic goals.

## **MARKET CATEGORIES**

#### CORE

Top-performing markets with strong Brand USA legacy.

#### **GROWTH**

Markets with strong growth potential and Brand USA legacy.

#### **INTERMEDIATE**

Markets with moderate performance and variable growth, mixed Brand USA legacy.

#### **EMERGING**

Developing markets with potential, little Brand USA presence.

#### **REMAINING**

Low-performing markets with limited potential and no Brand USA impact.

## **MARKET OBJECTIVES**

**Maintain**: Sustain the current level of visitation, visitor spending, and brand equity from established high-volume markets to ensure repeat visits and maintain a positive destination image.

**Expand**: Increase visitation, visitor spending, and enhance brand equity from high-volume markets with significant growth potential by attracting new visitor segments and expanding the destination's appeal to a broader audience.

**Diversify**: Explore and develop new tourism markets or product categories to reduce dependency on existing high-volume markets and enhance the destination's long-term sustainability, visitation, spending, and brand equity.

**Stabilize**: Maintain a consistent presence and engagement with mid-size markets with low growth, without significant investment, to retain a baseline level of visitation and spending.

**Monitor**: Assess and prioritize markets where the potential for growth is limited or not aligned with the destination's strategic objectives, ensuring efficient allocation of resources, and focus on more promising opportunities.

## **ALIGNMENT: MARKET CATEGORIES & OBJECTIVES**

#### **CORE** (MAINTAIN/EXP<u>AND)</u>

These markets are essential for maintaining current level of visitation, spending, and brand equity. They also offer opportunities for expansion by attracting new visitor segments and enhancing appeal. Core markets receive significant attention and resources to sustain their positive impact on the USA's image and revenue generation.

#### **GROWTH** (EXPAND/DIVERSIFY)

Markets with significant potential for expansion. They may also serve as platforms for diversification efforts aimed at reducing dependency on existing markets and broadening appeal. While not as established as core markets, growth markets require

investment to capitalize on

their growth trajectory.

strategic focus and

#### INTERMEDIATE

(MONITOR/STABILIZE)

These markets may offer opportunities for expansion by leveraging moderate growth trends and adapting strategies to capitalize on emerging opportunities, but are undergoing changes in visitation patterns and spending behaviors. Close monitoring of these shifts is necessary, along with proactive adaptation of strategies to capitalize on emerging opportunities.

## **ALIGNMENT: MARKET CATEGORIES & OBJECTIVES**

## EMERGING (DIVERSIFY/EXPAND)

Emerging markets represent markets of opportunity for diversification efforts aimed at exploring and developing new tourism markets or product categories as visitation is beginning to increase. They may also offer potential for expansion by capitalizing on nascent visitation volume and spending potential. The goal is to diversify offerings and expand the presence in these markets to establish a foothold and nurture future growth.

## REMAINING (MONITOR)

Remaining markets are subject to monitoring to assess alignment with strategic objectives and potential for growth. Experiencing limited visitation and no significant growth. There is no Brand USA legacy.

## THREE-YEAR (FY25-FY27) MARKET PRIORITIZATION

#### CORE

Canada Mexico U.K. Germany India

Brazil

France

#### **GROWTH**

Japan China Australia South Korea

#### INTERMEDIATE

Colombia
Italy
Spain
Benelux
Ireland
Switzerland
Nordics

#### **EMERGING**

Argentina Costa Rica Philippines

(+18 other markets)





#### STRATEGIC PLATFORM

WE EXIST TO (VISION)

#### Enrich lives by welcoming the world to travel to the USA

THEREFORE WE (MISSION)

Create community prosperity through partnership, leadership, and travel inspiration

WE DELIVER FOR

The U.S. travel industry and the communities of the USA

AND DO IT ALL WITH (VALUES)

#### **ACCOUNTABILITY**

We strive to be our best in and out of work to deliver results.

#### **COLLABORATION**

We are stronger when we come together.

#### **COURAGE**

We are bold and take smart risks.

#### **INCLUSIVITY**

We are inclusive and welcoming to all.

#### **PARTNERSHIP**

We add and create value in our relationships.

Establish and maintain the USA as the preferred global travel destination

#### FY25 GOALS

- Create innovative global marketing initiatives to inspire and sustain visitation.
- Enhance global brand awareness and perception.

#### **FY25 STRATEGIES**

- Develop and optimize marketing campaigns tailored to each stage of the traveler journey to drive intent to visit and enhance desirability of the USA as a travel destination
- Elevate global brand awareness and perception through captivating storytelling and visually appealing content showcasing the diverse experiences the USA offers.
- Leverage strategic partnerships with iconic brands to enhance destination appeal

- Intent to visit the USA (+2 percentage points YOY)
- Brand awareness of the USA as a travel destination (90%+)
- Perception of the USA as a travel destination (65%+)

Contribute to community prosperity by driving international visits and spend

#### **FY25 GOALS**

 Build a foundation for sustainable long-term growth of the U.S. visitor economy

#### **FY25 STRATEGIES**

- Drive visitation growth and enhance visitor spending from prioritized international markets
- Expand Brand USA's market presence in targeted growth markets
- Drive traveler dispersal to destinations across the U.S.

- Attributable incremental increase in visitation (+30% FY25 over FY23)
- Attributable incremental increase in visitor spending (+45% FY25 over FY23)
- USA long haul market share (13%)
- Traveler dispersal across the USA (+10% YoY)

Lead & engage stakeholders of the U.S. travel industry

#### **FY25 GOALS**

 Create impactful programs and initiatives that provide value to stakeholders in the U.S. travel industry, supporting their efforts to promote international travel to the USA

#### **FY25 STRATEGIES**

- Develop and maintain robust partnerships with stakeholders across the U.S. travel industry, ensuring high levels of partner satisfaction and engagement to achieve mutual success in promoting international travel to the USA
- Engage and promote a diverse base of U.S. stakeholders and create opportunities throughout the travel industry for underrepresented groups

- Partner program retention rate (90%)
- Partnership satisfaction (90%)
- Develop a U.S. Stakeholder Diversity Index

Maintain
excellent
organizational
integrity and
reputation,
setting the
standard for the
global travel
industry

#### **FY25 GOALS**

 Foster a team that is forward-thinking, innovative, and collaborative to drive impactful industry leadership

#### **FY25 STRATEGIES**

- Ensure Financial Integrity and Compliance
- Promote DEI initiatives into organizational practices and partnerships
- Enhance Brand USA's positive industry perception

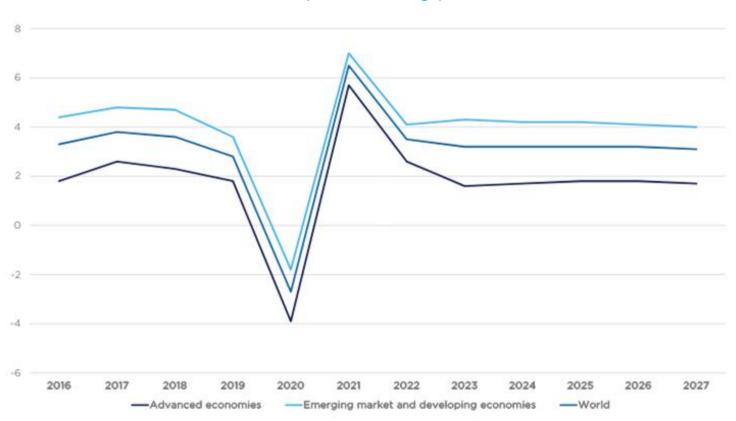
- Overall Brand USA ROI (+24% FY25 over FY23)
- Compliance and audit (100% Compliance)
- Federal match: Secure private funding to match federal contributions (\$100M)
- Year two (2) implementation of DEI Strategic Plan tactics



#### **REAL GDP GROWTH**

(Annual % change)

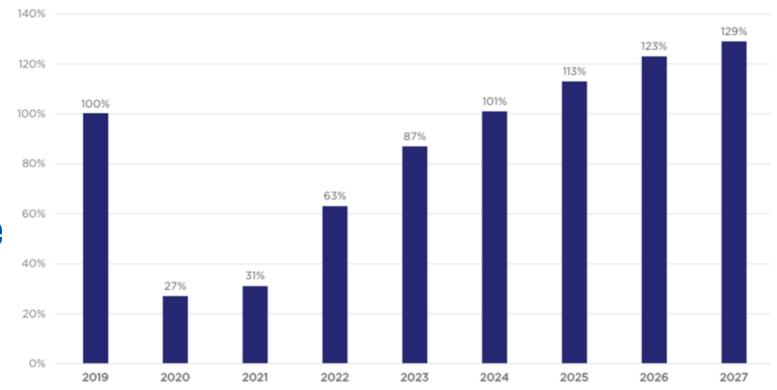
## Global Economic Outlook



#### WORLD INTERNATIONAL INBOUND ARRIVALS

(% Relative to 2019 Levels)



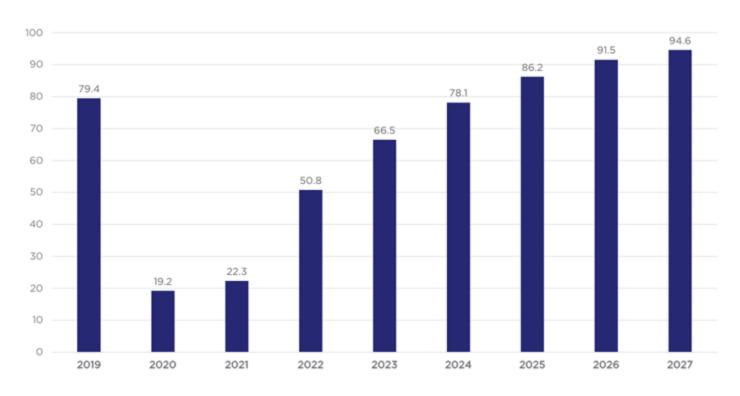


Source: Oxford Economics, June 2024

#### **U.S. TOTAL INBOUND ARRIVALS**

(In Millions)

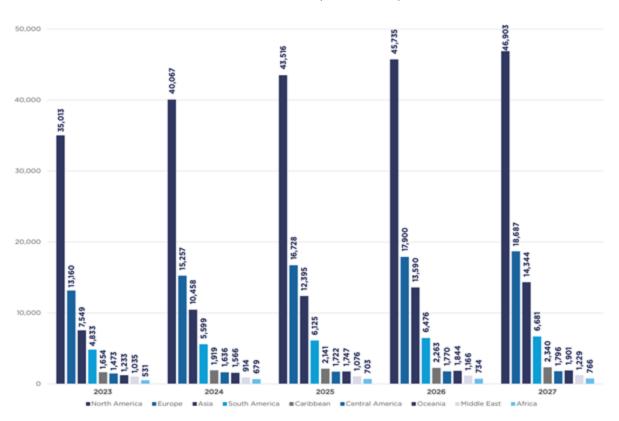
# USA Inbound Tourism Landscape



#### **U.S. INTERNATIONAL ARRIVALS - REGIONAL**

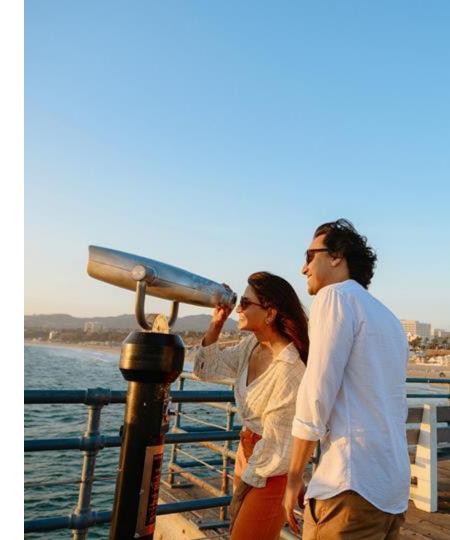
(In Millions)

# USA Inbound Tourism Landscape



## **CHALLENGES & HEADWINDS**

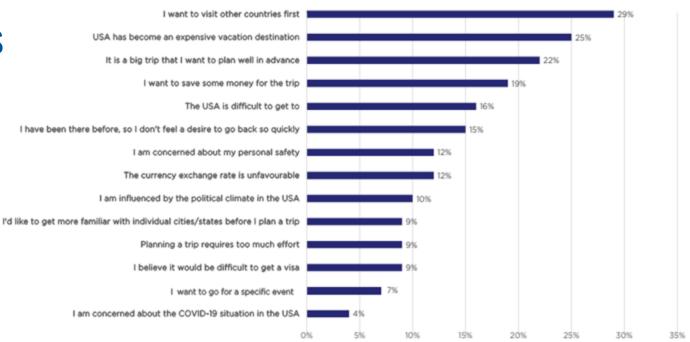
- Rising cost of travel / inflation
- Geopolitical uncertainties
- Increased competition
- Changing traveler behaviors
- Waning USA brand perception



## Challenges & Headwinds

#### **DETERRENTS TO TRAVEL TO THE USA**

In next 12 months



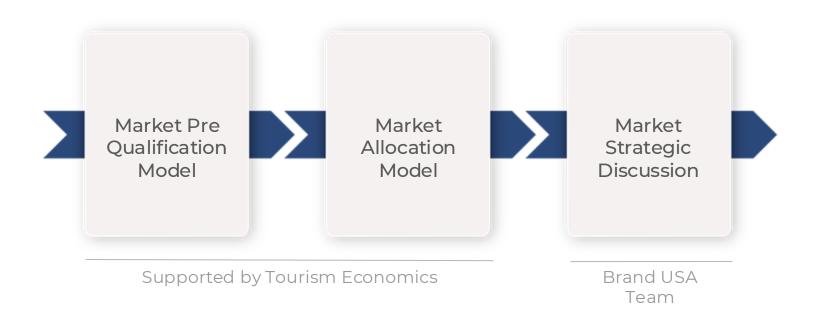
Source: Brand USA/Big Village's Caravan Omnibus Study

Q: Why is the United States not a likely holiday destination for you in the next 12 months?

Base: Very/somewhat likely to take an international holiday in the next 12 months but it won't be to the U.S. (N= 6,027)



## **MARKET SELECTION PROCESS**

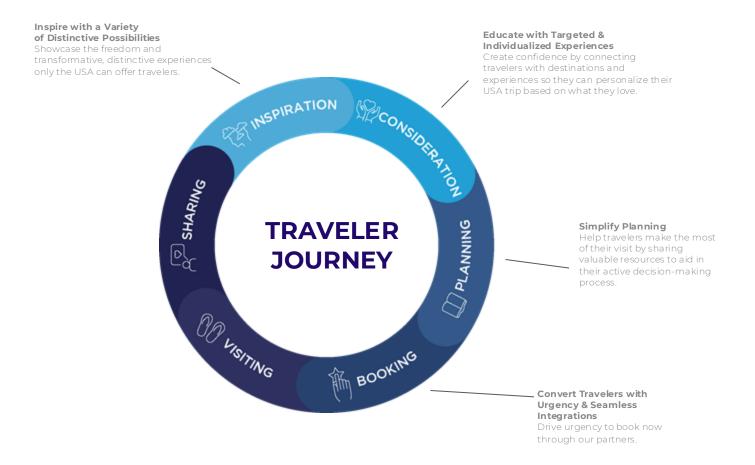


#### MARKET ALLOCATION MODEL

Quantifies the travel market opportunity **Market Size Economic** Quantifies the overall economic opportunity Growth **Accessibility** Measures the ease of traveling to destination Identifies the yield potential of visitors by market Value **Travel Growth** Indexes growth prospects for each market **Risk** Determines the risk of the market (political and economical) Assesses the general sentiment travel to destination Sentiment **Media Costs** Cost of marketing in each market

Total Market Score

#### STRATEGIC MARKETING FRAMEWORK



#### **STRATEGIC MARKETING FRAMEWORK**

Our marketing addresses travelers' needs across their decision-making journey.

Traveler Journey	Inspiration	Consideration	Planning	Booking	Visitin Sharin
Role of Brand	Inspire	Educate & Personalize	Simplify Convert		Deligh
Strategic Approach Marketing Ta	Inspire Through A Variety of Distinctive Possibilities Showcase the freedom and transformative, distinctive experiences only the USA can offer travelers.	Create Confidence by Providing Targeted & Individualized Experiences Connect travelers with the destinations and experiences so they can personalize their USA experience based on what they love.	Simplify Planning Through Trusted Voices Help travelers make the most of their visit by sharing valuable resources to aid in their active decision-making process.	Create Urgency & Provide Seamless Integrations Drive urgency to book now through our partners, and reinforce the value of making this decision (it's worth it)	
Marketing re	Brand Marketing & Advertising	GoUSA TV	Tour Operator Co-ops		
Mankatina	Social Media & Content Creators	Cooperative Marketing	Travel Trade Engagement		
Marketing Ecosystem		Earned Media / PR	OTA Campaigns		
		Website / Digital Platforms	Product Development Activities		
		Content Marketing			



#### **FY25 TARGET MARKETS**

#### **North America**

Canada Mexico

#### **Latin America**

Brazil Colombia

#### **Europe**

Benelux (Belgium, Netherlands, Luxembourg) DACH Region

(Germany, Switzerland, Austria)

France Ireland Italy

The Nordics

(Denmark, Norway, Sweden, Finland, Iceland) **Spain** 

United Kingdom

#### Asia & Oceania

Australia & New Zealand
China
India
Japan
Southeast Asia

South Korea

#### **MARKET OBJECTIVES**

CORE		GROWTH		INTERMEDIATE		EMER GING	
Canada	Maintain	Australia	Expand	Benelux	Stabilize	SE Asia	Expand
France	Maintain	China	Expand	Colombia	Stabilize	Argentina**	Diversify
Germany	Maintain	Japan	Expand	Ireland*	Stabilize	Peru**	Diversify
India	Maintain	S. Korea	Diversify	Italy	Stabilize	Chile**	Diversify
U.K.	Maintain			The Nordics	Stabilize	Ecuador**	Diversify
Brazil	Expand			Spain	Stabilize		
Mexico	Expand			Switzerland*	Stabilize		

<sup>\*</sup> Market included in a regional approach

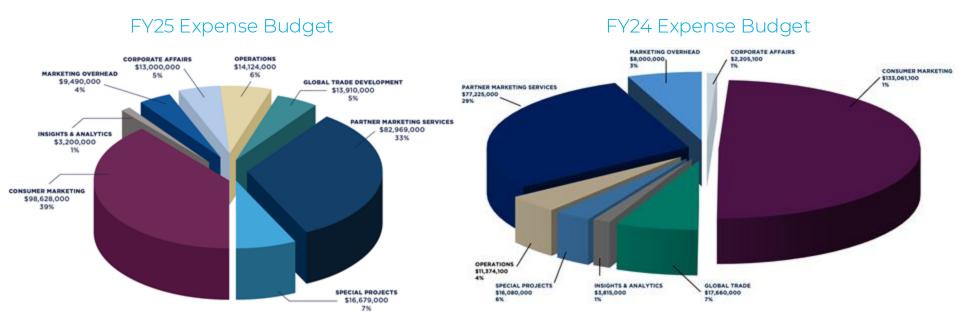
<sup>\*\*</sup> Investment in market is limited

	MARKET-SPECIFIC STRATEGIES					
	Visitation	Spend			Awareness & Perception	
MARKETS	Increase Visitation / Visit Frequency	Destination Dispersal	Increase Length of Stay	Increase Traveler Spend (per trip)	Improve Brand Perception	Increase Brand Awareness
Australia / New Zealand	X	X			X	X
<b>Benelux</b> (Belgium, Netherlands, Luxembourg)	X					
Brazil	X	X		X		
Canada	X	X			X	
China	X				Х	X
Colombia		X				
DACH Region (Germany, Switzerland, Austria)		X			X	
France	X			X		
India	X	X		X		
Italy	X					
Japan	X				Х	X
Mexico	X		X	X		
The Nordics (Denmark, Norway, Sweden, Finland, Iceland)	X	x				
South Korea	X	x				X
Spain	X					
Southeast Asia	X					X
United Kingdom & Ireland	X			X	X	



#### FY25 AND FY24 EXPENSE BUDGET COMPARATIVE

(As of June 30, 2024)



#### FY25 AND FY24 REVENUE BUDGET COMPARATIVE

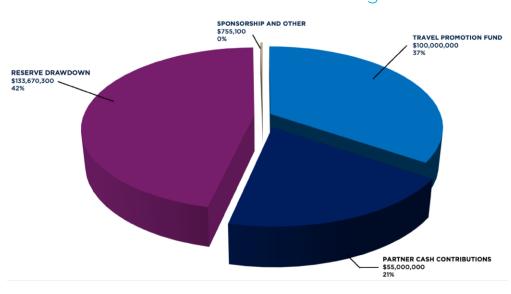
22%

(As of June 30, 2024)

#### FY25 Revenue Budget

# SPONSORSHIPS & OTHER \$1,000,000 \$19,000,000 \$100,000,000 \$8100,000,000 \$100,000,000 \$100,000,000 PARTNER CASH CONTRIBUTIONS \$55,000,000

#### FY24 Revenue Budget



- Vote: Approval of FY25 Business Plan, Objectives, and Budget
  - Direct staff to finalize and send to the U.S. Department of Commerce by August 1, 2024.



- Audit Committee
- Conflict of Interest
- Executive Evaluation Committee
- Governance and Nominating Committee

# Brand USA

Current Year Report





#### YTD FY24 FINANCIAL HIGHLIGHTS

(As of June 30, 2024)

- Revenue
  - Total revenue YTD: \$101M
    - Cash Contributions: \$57.6M
    - In-Kind Contributions: \$42.3M
    - Sponsorships and Other: \$1.1M
- Expenses
  - Total Program Expenses: \$180.1M
- Cash
  - Cash Reserves is strong
- Travel Promotion Fund
  - On track to meet match requirement



### FY24 METRICS DASHBOARD

# Balanced Scorecard Against FY24 Objectives

# **ESTABLISH AND** MAINTAIN THE USA **AS THE PREFERRED GLOBAL TRAVEL** DESTINATION.



#### ORGANIZATIONAL GOALS

Create innovative global marketing programs to inspire and sustain visitation

#### **FY24 STRATEGIES:**

#### **Global Brand Perception & Intent to Visit**

#### **Brand Perception**

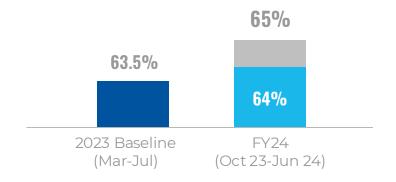
- 3% increase in overall brand perception of the USA as a travel destination (macro)
- 6% increase in brand perception from those exposed to Brand USA marketing activities (org)

#### **Intent to Visit/Desirability:**

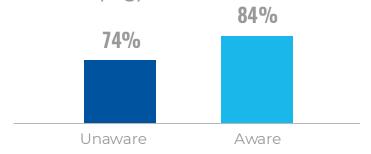
- 3% YoY growth in travel intent (macro)
- 5% increase in travel intent for those exposed to Brand USA advertising (org)

#### GLOBAL BRAND PERCEPTION

**3% increase** in overall brand perception of the USA as a travel destination (macro)



**6% increase** in brand perception from those exposed to Brand USA marketing activities (org)



ON TRACK:



ON TRACK:

#### Methodology: Online Omnibus Survey. 13 markets

Q. If a friend or relative were discussing a future holiday destination with you, which statement would best describe your attitude towards the United States? R/% of those would recommend the U.S + % of who would speak positively about it. Source: Brand USA/Big Village Caravan Omnibus Study

#### Methodology: Ad Effectiveness Study

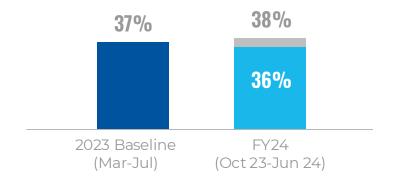
Q. How would you describe your IMPRESSION of the USA as a leisure destination? R/% of Favorable (Very and somewhat favorable) FY24. H1

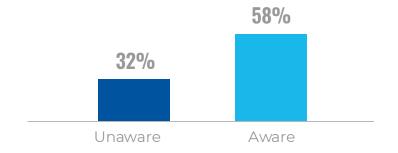
Source: Brand USA/SMARI FY24 Q1 results

#### INTENT/DESIRABILITY TO TRAVEL TO THE USA

**3% YoY growth** in travel intent (macro)

**5% increase** in travel intent for those exposed to Brand USA advertising (org)





ON TRACK:

ON TRACK:

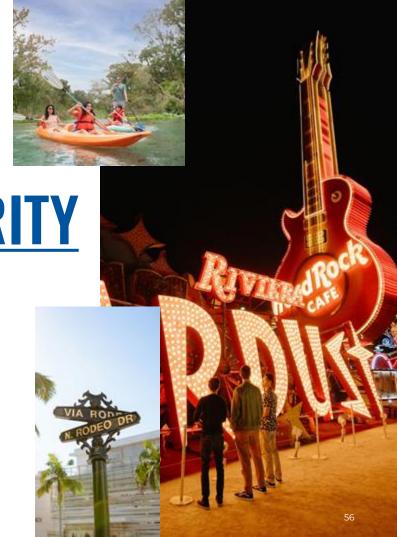
Methodology: Online Omnibus Survey. 13 markets Q. When, if ever, are you likely to visit the United States? R/% Next two years Source: Brand USA/Big Village Caravan Omnibus Study

Methodology: Ad Effectiveness Study

Q. How likely are you to visit the United States for a leisure trip in the next 12 months? FY24,  $\rm H1$ 

Source: Brand USA/SMARI FY24 Q1 results

**CONTRIBUTE TO COMMUNITY PROSPERITY BY DRIVING** INTERNATIONAL VISITS AND SPEND.



#### ORGANIZATIONAL GOALS

Build a foundation for long-term growth of the U.S. visitor economy

#### **FY24 STRATEGIES:**

Increase visitation and visitor spending, visitor dispersal and growth market presence.

- 18% YoY international visitor growth from Brand USA Core markets (macro)
- 30% YoY increase in incremental visitation attributable to Brand USA (org) (Annual data)
- 17% YoY growth in visitor spend (macro)
- 35% YoY visitor spend attributable to Brand USA activities (org) (Annual data)
- Include a minimum of 180 "beyond the gateway" destinations within Brand USA marketing efforts
- A minimum of 5% of Brand USA media budget invested in growth markets

#### U.S. INBOUND ARRIVAL FY24 YTD\*

(October-May)

#### 18% YoY international visitor growth from

Brand USA Core markets (macro)

	Δ ΥΟΥ	FYTD period	% Recovered
Canada	4%	Oct - Feb	100%
Mexico	21%	Oct- Feb	87%
Overseas	23%	Oct - May	86%
11 Core markets	17%	Oct-Feb*	89%

ON TRACK:

Methodology: ADIS/I-94 visitor monthly arrivals data by COR Source: U.S. Department of Commerce/NTTO

Top 10 Overseas	Δ ΥΟΥ	% Recovered
United Kingdom	5%	84%
India	41%	151%
Brazil	30%	84%
Germany	17%	97%
Japan	68%	49%
South Korea	20%	83%
France	17%	98%
China	100%	51%
Colombia*	22%	104%
Italy	25%	102%

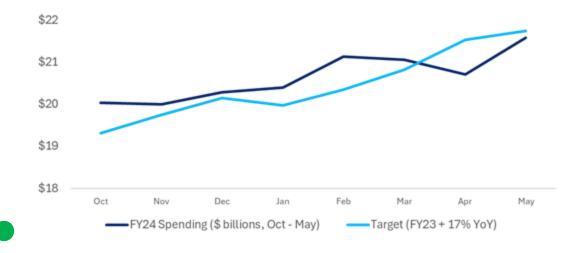
<sup>\*</sup> Colombia not a Brand USA core market

<sup>\*</sup> Top 10 Overseas FYTD = Oct - May.

ON TRACK:

#### INTERNATIONAL VISITOR SPEND

17% YoY growth in visitor spend (macro)



#### **BEYOND THE GATEWAY**

As of February 29, 2024

KPI: Include a minimum of 180 "beyond the gateway" destinations within Brand USA marketing efforts

of Partner Program participations have featured non-gateway destinations

ON TRACK:



#### MEDIA BUDGET INVESTED IN GROWTH MARKETS

KPI: A **minimum of 5%** of Brand USA media budget invested in growth markets

**4.1%** 

of media budget has been spent FYTD (May) in growth markets

ON TRACK:



Methodology: Markets in which Brand USA has not traditionally invested in consumer media but has had a non-media related presence (Trade / PR).

### LEAD AND ENGAGE STAKEHOLDERS OF THE U.S. TRAVEL INDUSTRY.



#### ORGANIZATIONAL GOALS

Develop valuable programs for stakeholders to support international travel efforts

#### **FY24 STRATEGIES:**

Strengthen and grow partnerships, maintain partnership contributions, and promote a diversity of U.S. stakeholders.

- Maintain 90% partner sentiment that Brand USA provides value to their organization
- Maintain annual partner retention rate of over 90%
- 300 unique stakeholder participants across all programs
- Fulfill the \$50MM cash contribution requirement
- Establish a benchmark for Brand USA's support / promotion of minority-owned, small, and rural businesses

#### PARTNER PARTICIPATION

KPIs: 90% satisfaction and retention, 300 participants \$50M contributions benchmark impact to small and minority owned businesses

PARTICIPATION SATISFACTION\*

91%

ACTIVE PARTNERS\*\*



344

MAINTAINING PARTNERSHIPS\*



94%

SUBMITTED CASH CONTRIBUTIONS TO DOC



\$42MM

SMALL BUSINESS TRACKING IMPLEMENTED



200+

ON TRACK:



Source: Brand USA internal data - thru, 2024

<sup>\*</sup> Annual partner satisfaction survey

<sup>\*\*</sup> includes custom programs, Affinity programs, Partner Marketing Programs, and Trade activities

MAINTAIN EXCELLENT **ORGANIZATIONAL INTEGRITY** AND REPUTATION, **SETTING THE STANDARD FOR THE GLOBAL** TRAVEL INDUSTRY.



#### ORGANIZATIONAL GOALS

Evolve Brand USA for the future and grow our culture and team.

#### **FY24 STRATEGIES:**

Maintain top standards, build positive awareness and leverage our leadership position.

- Achieve 100% compliance and a clean audit
- 10% increase in overall positive earned media impressions for Brand USA mentions in U.S. or Global Travel Trade or business publications
- Execute Year 1 tactics of Brand USA's DEI Strategy

#### **DEI STATEGETIC PLAN IMPLEMENTATION**

KPI: Execute Year 1 Tactics of Brand USA's DEI Strategy

GOAL 1:

#### **ENGAGEMENT**

Grow Our Culture and Our Team

GOAL 2:

#### **INTERNAL**

Grow Our Culture, Our Team, Our People GOAL 3:

#### INDUSTRY LEADERSHIP

Become a leader and change agent in the travel industry through our actions within the area of DEI GOAL 4:

### SUPPLIER DIVERSITY

Be a model and a catalyst for full integration of diverse vendors in the travel industry

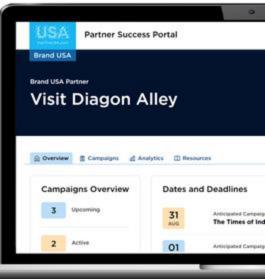
ON TRACK:





#### PARTNER SUCCESS PORTAL LAUNCH





## Consumer

Campaign Updates



# CHINA CAMPAIGN

#### CHINA CAMPAIGN LAUNCH

- Campaign Timing: May July 2024
- Platforms: Ctrip, Fliggy, WeChat, Weibo, Red\*, Douyin\* (\*new)
- Media Vendors: iPinYou, China Union Pay, Fliggy, Ctrip, WeChat, Weibo, Red, Douyin
- Campaign: Experience It All
- **KOLs:** Red & Douyin





## **BRAND USA CHINA SOCIAL ECOSYSTEM**



#### **NEW CHANNELS**



#### RED (小红书)

Equivalent: Instagram

- + 9 KOLs
- + Microsite on 6/15



#### Douyin

Equivalent: TikTok



WeChat Video + WeChat Mini Program

## **CELEBRITY KOL**

Followers: 3.2M



Followers: 24M



Kiki is a popular influencer and television host with over 27 million followers on Chinese social media (Red, Bilibili, Douyin, Weibo, WeChat). In 2024, she had the honor of being one of the hosts of China's most watched television events of the year, The Spring Festival Gala.

We've partnered with Kiki for exclusive content on Red and **Douyin** and the preliminary organic results have been outstanding-exceeding her organic benchmarks.



Douyin Performance (06/18-07/09)



**4M** Video Views **187K** Likes

2.3K Comments 17K Shares

"I wasn't interested in going to Seattle before, but after seeing this video I feel like I absolutely need to take a trip there."











# COPA AMÉRICA CAMPAIGN

### **COPA AMÉRICA 2024**

Show travelers how to plus up their soccer trip with unique and varied "only in the USA" experiences highlighting beyond the gateway destinations and recommending day trips to extend travelers' stays.

PRE



The USA is your field, get ready to play Inspire through content that merges a passion for travel and fútbol.

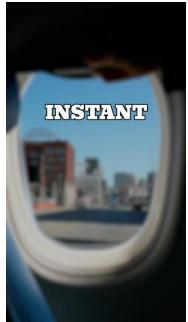
# DURING



#### Beyond the match

Tap into travelers' passion points by showing real-time content through a partnership with creators who match our audience's interests.

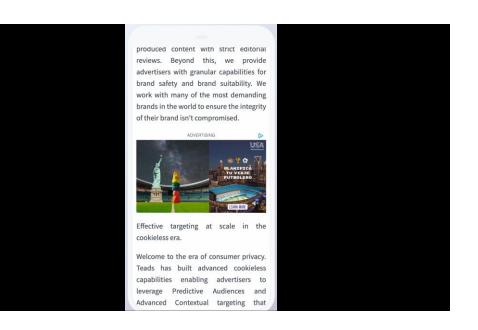
POST



#### All eyes on U.S.

Recap content from our creator trips to inspire the dreaming stage for the World Cup and motivate travel planning.

## COPA AMÉRICA CREATIVE PERFORMANCE



- Copa creative assets are resonating with target audience and contextual placements, delivering high performance
- VCR 80% performing (+22% than benchmark)
- \$0.01 CPCV (+66% more costefficient than benchmark)

# OLYMPICS CAMPAIGN

## **OLYMPICS 2024**

#### YOU CAN WATCH THE GAMES IN PARIS. HERE, YOU CAN EXPERIENCE THEM.

**Games wide open** - We have natural ways into the conversation through breakdancing, Skateboarding, Surfing and Sport Climbing. They will be the talk of Paris and they are culturally deeply associated with the USA.

**Here, you can sports** - Those same sports reflect the values of Here, You Can – individual sports based on free-style expression and making your own rules.

**Creating what's next** - The next games are in LA. We can be a bridge to these conversations and highlight and inspire travel through this lens.

**Planned** Agile social - We will maintain an ear to the ground to leverage trends and opportunities to make a splash in social conversations.



TRAINING GROUNDS



GRWM



SEINE'D IT!



BREAK IT DOWN, PARIS

## **CONTENT / GOUSA TV**

## **GOUSA ESPAÑOL**

- The LATAM region provides significant inbound travel potential (visitation & spend) to the USA for the next several years. Platform potential reach = 42M households
- Consumers streaming habits are strong and LATAM consumers are purchasing more smart TVs with FAST channel technology.
- Limited resources for consumer marketing investments across the region, GoUSA TV drives 2X desirability.
- Testing in-language programming to determine if dubbed content increases viewing habits



## GOUSA ESPAÑOL

Off to a great start...

**4.5M minutes** watched in May 2024 (20% of total minutes watched globally for the month)

#### **Live Now:**

#### Mexico

Samsung TV Plus LG Channels

#### Colombia

LG Channels

#### Spain

LG Channels

#### **Pending Rollouts:**

#### **Argentina**

LG Channels - Est. July 2024

#### Chile

LG Channels - Est. July 2024

#### Peru

LG Channels - Est. July 2024

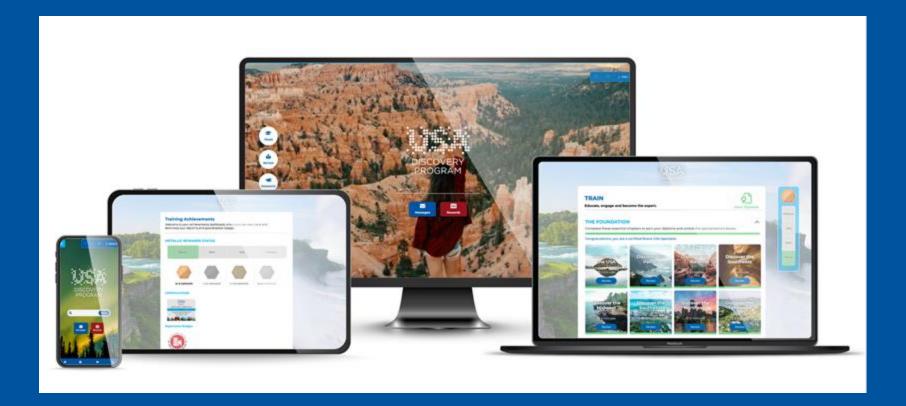
#### **Spain**

Samsung TV Plus - Est. July 2024





## **USA DISCOVERY PROGRAM RELAUNCH**



### **TRADE MISSIONS AND FAMS: FY24**

Jan 21-25, 2024

India Mission → 1,672 B2B meetings

Jan 29-Feb 2, 2024

Mexico Mission - 1,990 meetings

Feb 22-24, 2024

Australia B2B → 1,320 B2B meetings

March 11-15, 2024

South America Mission → 1,596 B2B meetings

April 12-18, 2024

Canada MegaFam → covering 12 different U.S. states and Washington, D.C.

June 3-7, 2024

Canada Connect → 900 B2B meetings

July 8-12, 2024

Japan Mission → 713 B2B meetings

July 15-18, 2024

South Korea Mission → 276 B2B meetings

**Sept. 23-30** 

U.K./Ireland MegaFam → 12 states, 20 cities

FY24: 22 confirmed fams covering 23 different U.S. states, Washington, D.C. and Puerto Rico

## **SAVE THE DATE: FY25 SCHEDULE**

#### Missions & B2B Days

Oct. 21-24, 2024 Travel Week U.K. & Europe

Jan. 13-17, 2025 Mexico Sales Mission

Jan. 19-24, 2025 India Sales & Media Mission

Feb. 13, 2025 Australia B2B

March 17-21, 2025 South America Mission April 28-May 2, 2025
Canada Connect

July 2025\*
Japan & South Korea Sales
Missions

**Sept. 2025\***China Sales Mission

#### **Other Events**

Oct. 13-19, 2024 SXSW Sydney

Oct. 29-Nov. 4, 2024 South Korea MegaFam

Feb. 10-11, 2025 New Zealand Expos

March 24-28, 2025 Mexico Roadshow

March 23-April 4, 2025 The Great USA Road Trip Europe

May 13-20, 2025 UK/Ireland Mega Fam

June 2-7, 2025\* SXSW London

**July 2025**The Great USA Road Trip Australia







IPW 2024 Los Angeles, CA | May 3-7

U.S.-China Tourism Leadership Summit Xi'an, China | May 21-23

#### IMEX 2024 Frankfurt, Germany | May 14-16

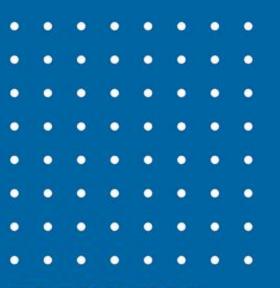












## BRAND USA Travel Week



**U.K. & EUROPE 2024** 



OCTOBER 21-24,2024 etc.venues County Hall | London



# Closing Remarks.



# Thank you.